

SAMPLE: EPIC Remote Access Approval Notification

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Re: Remote Access -

Hi E

You now have access to our Remote OCHIN portal.

You can access Epic remotely through the following link <https://remote.ochin.info/logon/LogonPoint/tmindex.html>

If using a non-MNHC device: You will need Citrix VPN installed to access Epic through the portal, please bring your laptop onsite if you need support from IT for Citrix installation.

Please be sure to enter your **community-health.org** account as your email on the main Remote login page. If you need to reset your password, please reset via the following link: [Reset Password](#)

Your community-health email for MFA/OCHIN Remote Portal Access:
sa236-@community-health.org

Please reach out with any questions or concerns.

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Mission Neighborhood Health Center
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(415) 552-3870

- Please report phone issues to: [Phone Support Ticket SharePoint](#)
- Please report Epic and Zebra issues to: [Epic Support Ticket SharePoint](#)
- Please report IT/computer operations issues to: support@dasmsp.com or **call 813-606-4345**
- Please report facilities issues to: [Facilities Requests SharePoint](#)